

Our School Values

Resilience Creativity

Kindness

Community

Critical Thinking

Independence



# Foundry Lane

## Primary School

### Complaints Procedure

## 2024/2025

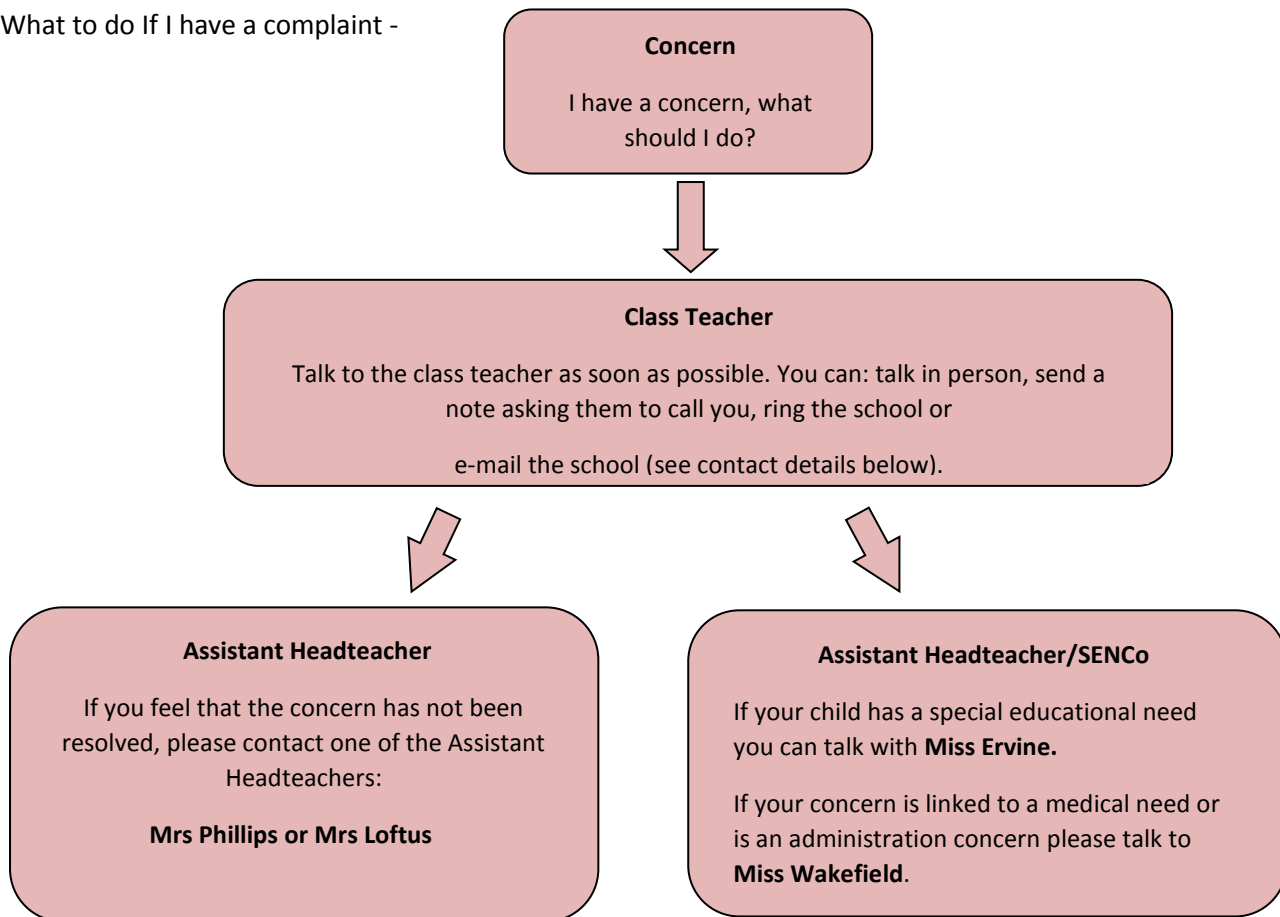
**This procedure is to be reviewed: February 2025**

This procedure is reviewed by LGB

**Author: Headteacher**

Approved and Adopted: February 2024

What to do if I have a complaint -



**All concerns and complaints will be discussed at the weekly SLT meeting**

